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an agency of the
Department of Sport, Arts and Culture

INVITATION TO BID

Appointment of ICT Hosting and Support Services Provider: REF. LM02/2021/03/Hosting & Support

BRIEF

The Luthuli Museum intends on appointing a suitable, qualified and certified IT service provider to provide proactive ICT solutions to maintain the integrity of the Museum's ICT infrastructure and maintain business continuity.

Bid Ref. No:	REF. LM02/2021/03/Hosting & Support
Description:	ICT Hosting and Support Services
Service Contract Duration	36 Months (3 Years)
Closing Date and Time:	07 MAY 2021 at 15h00
Tender Box Opening	07 May 2021 (15h00 – 16h30)
Compulsory Briefing Session:	20 April 2021 Luthuli Museum Gallery 11h00 – 13h00
Closing Date for questions / queries:	20 April 2021
Bid documents must be collected on or before:	20 April 2021 Bid Documents are obtainable from the Luthuli Museum on 09 – 20 April 2021 from 8:30am-16:00pm on weekdays Monday – Friday (<i>excluding public holidays</i>)
A non-refundable deposit of R300.00 is payable at the Luthuli Museum Bank Account OR Via electronic card payment at the Museum NO CASH WILL BE ACCEPTED	Account Holder: LUTHULI MUSEUM Branch Code: 220129 Account Number: 62080146733 Reference Number: REF. LM02/2021/03/Hosting & Support and Company Name
Inquiries (only written):	scmofficer@luthulimuseum.org.za financemanager@luthulimuseum.org.za
Submission of Bid Documents:	Hand Delivery Only Deposit at Luthuli Museum Tender Box 3233 Nokukhanya Luthuli Street Groutville, KWADUKUZA, 4450 No faxed; emailed or posted tenders will be accepted Submitted tenders (1 original & 3 copies) must be in a sealed envelope marked for attention: Director: Luthuli Museum with the reference number clearly marked and deposited at the Museum reception in the tender box.
Bid Validity Period	90 Days